

# 2026 Cookie Program Cupboard Coordinator





## My Cupboard Coordinator Information

Initial orders due in Smart Cookie Sunday, December 15, 2025 @ 11:59 PM MST.			
Initial Orders arrive to cupboards the week of January 12, 2026.			
Virtual training Tuesday, December 9, 6:45 PM - 7:15 PM MST / 7:45 PM - 8:15 PM CST.			
Open Cupboard Times			
Smart Cookie login information - https://abcsmartcookies.com/			
Username			
Password			
www.gsdsw.org->Cookies			
If you have questions throughout the Cookie Program, please contact:			
Customer Care – info@gsdsw.org			
Product Program - info@gsdsw.org ATTN: Product Team			
Phone - (915) 566-9433 Option 0			

#### Role

Cookie cupboards are mini warehouses stocked by the council and used to distribute cookies to troops during the Cookie Program.

As the Cupboard Coordinator, you are responsible for maintaining accurate inventory, placing orders with the Product Team, and distributing cookies to volunteers.

#### **Eligibility**

All volunteers participating in the Cookie Program must meet the following eligibility requirements:

- Adult membership for the 2025-2026 Girl Scout membership year.
- Completed and eligible background check on file with GSDSW.
  - In good standing with GSDSW
  - No outstanding balances
- Volunteers in leadership roles have completed and approved troop financials.
- Complete Cupboard Coordinator training in gsLearn.
- A signed position agreement form for all applicable positions.

#### Team

You may form a team of general cupboard volunteers who meet eligibility requirements. Volunteers must complete the online agreement form and be verified by the council. Once approved, you will train them and coordinate schedules and duties. General cupboard volunteers receive viewonly Smart Cookie access (no editing). Only cupboard coordinators may approve or submit orders.

Submit team member names to info@gsdsw.org or share the online agreement form link.

#### Pick Up

Ensure your cupboard address is current in ABC and list troop pickup days and times.

Troops must sign for all orders on the main checkout sheet at each pickup. Volunteers load their own products, and digital receipts are used in Smart Cookie.

If digital methods are unavailable (e.g., system issues or poor service), use Cookie Program receipts or a sign-out sheet for checkouts.

#### **Training**

There is no training in gsLearn for Cookie Cupboard Coordinators.

A virtual session will be held on Tuesday, December 9, 2026, from 6:45 - 7:15 PM MST

Please review the Cookie Cupboard Coordinator Guide, and contact info@gsdsw.org with any questions.

#### Resources

**Cupboard Manual** 

- Step-by-step instructions for setting up and running the cupboard
- PowerPoint guide for entering damaged cookies into ABC
- Additional documents and forms (uploaded to the TeamReach app)

All cookies must be stored in a locked facility. Any lost or stolen cookies are the financial responsibility of the Cupboard Coordinator.



#### **Damaged Cookie Exchange Procedure**

Please follow the process below when handling damaged cookies at the cupboard: Acceptable Types of Damage:

- Packages that are crushed, opened, or cut
- Check the expiration date on all damaged packages
- Use your best judgment be honest and fair

#### What NOT to Accept:

- Do not accept a full case unless every package inside is damaged
- Only exchange the damaged individual packages

#### **Exchange Process:**

- Exchange damaged cookies for the same variety
- Enter the exchange into ABC
- Include a note with the troop number that turned in the damaged packages

#### Damaged Package Handling:

• Keep all damaged packages until the end of the cookie season in a secure location

#### Warehouse Delivery Reminder:

- Do not accept damaged cases from the warehouse
- Ask the delivery driver to note any damage on the delivery ticket before signing

#### Damaged Packages you would exchange









Only exchange the packages that are damaged inside the case



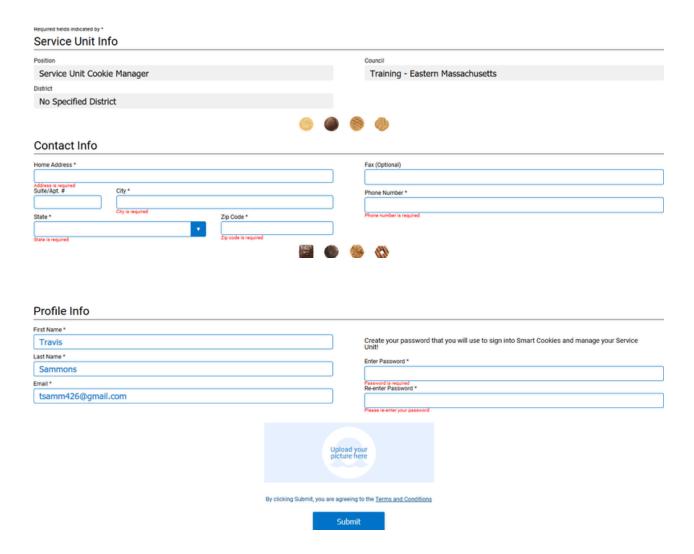


# Cupboard User Guide

#### **Registering for Smart Cookies**

Your council will upload your information in Smart Cookies and you will receive an email from <a href="mailto:noreply@abcsmartcookies.com">noreply@abcsmartcookies.com</a>.

- Click the unique link in the email to complete registration.
- Some information may be pre-populated check for accuracy and contact your council if there are errors.
- Once you have completed all required fields, click submit.

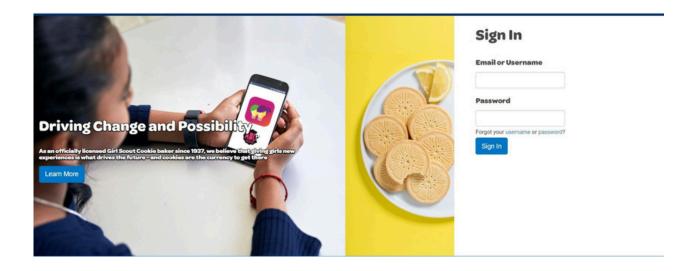


• After you click "Submit", a confirmation page will appear:

### You've successfully registered!

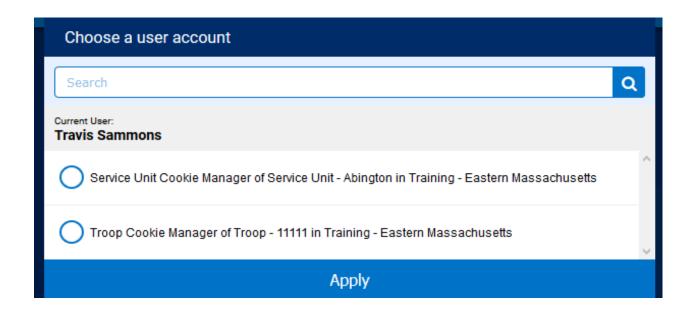
Let's get started with your Girl Scout Cookie Program, Travis! Go to www.abcsmartcookies.com to login!

#### **Logging into Smart Cookies**



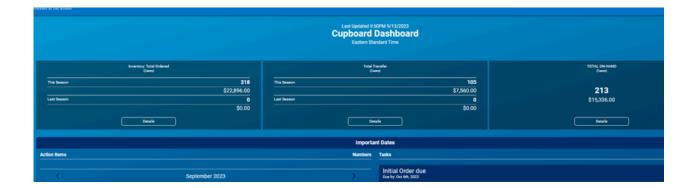
#### Go to <a href="https://www.abcsmartcookies.com/">https://www.abcsmartcookies.com/</a>

- Login with the credentials (user name=email & password) you created in registration
  - If you forget your password you can click the Forgot Password Link
  - Users with multiple roles (SU and troop user for example) will need to choose the role you wish to apply. Users with one account will go directly to the dashboard.
  - Click the radio button next to the role you wish to utilize.



#### **Dashboard**

The cupboard Dashboard will show key statistics throughout the sale. Comparisons to last year's totals are show in each box. All transactions are rounded to cases.



- Inventory Total Order: will include initial orders and additional inventory transferred into the cupboard. Damage orders created by the cupboard will be deducted from total ordered.
- Total Transfer: will include all transfers out to troops and/or other cupboards
- Total on Hand: Remaining Inventory should match physical inventory (rounding may affect total)

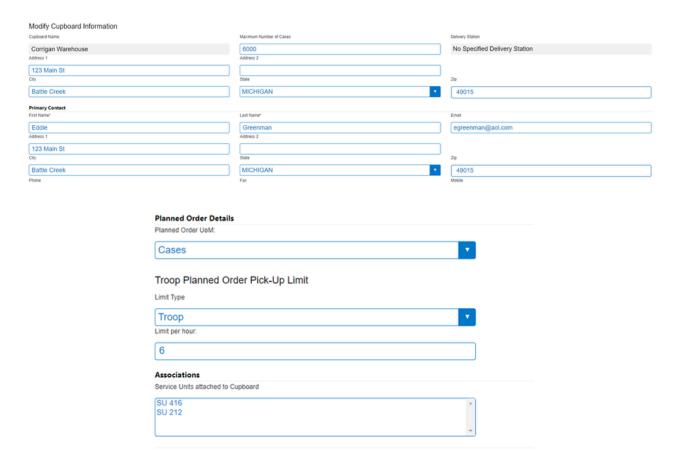


• Click on Inventory & Cookie Share sales to see totals ordered, sold (transferred), donated (orders created at council level) and on hand cases. Total Sold Last Season will display along with the product mix in percentages for current season

#### **My Cupboard**

#### Cupboard Info

- Navigate to My Cupboard>Cupboard Info
- Check all information pre-populated and edit as needed. Be sure cupboard address is correct for mapping.



- Edit Planned order details
  - Cases, Packages or Cases/Packages follow your council instructions
- Troop Planned Order Pick-Up Limit
  - No Limit, Troop or Cases (troops and cases per hour)
  - Example: 100 cases per hour or 6 troops per hour
- Check SU's assigned contact your council about any errors
  - If a SU is assigned to your cupboard any troop in that SU can place a planned order for pick-up

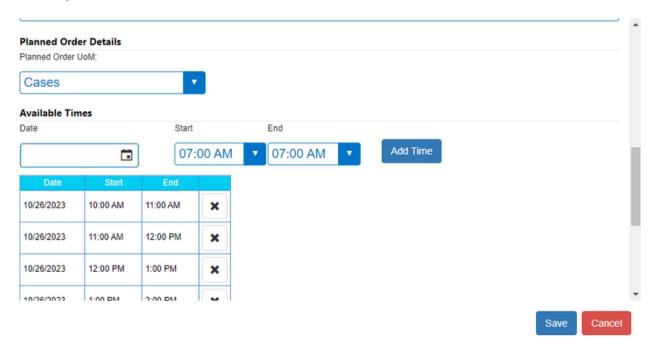
#### **Cupboards**

- Navigate to My Cupboard>Cupboards
- Click the pencil to edit cupboard



- Scroll to bottom of page to add cupboard times
- Unit of Measure can be changed here

#### Edit Cupboard



- Click on Date and select date from calendar
- Select start and end times
- Click Add Time
- Click Save
- Times can be removed by clicking the x next to the entry

#### **Emails**

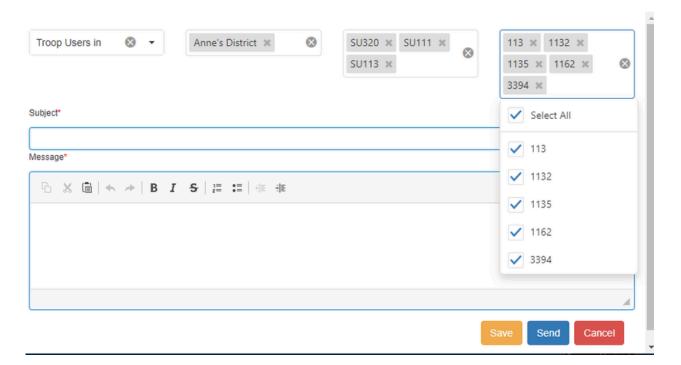
Cupboard Managers can use the Smart Cookies Email system to send emails to the troops as needed

- Click on My Cupboard>Emails
- Click Add New Email



- Select Users (Service Unit, Troop, Cupboard)
- Select District (if used), Service Unit(s), Troop(s)

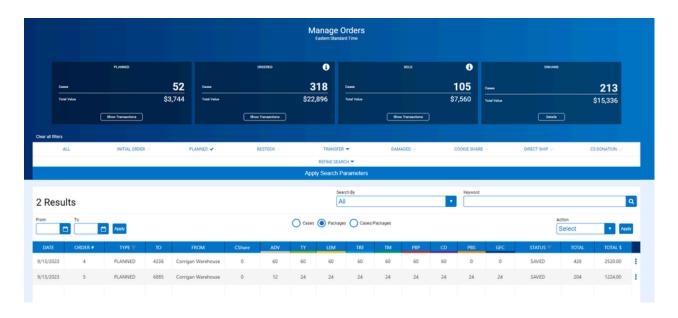
#### Add Email



- Enter Subject and body text
- Click Send to send immediately
- Click Save to save to send at a later date

#### **Manage Orders**

Use the Manage Orders Screen to quickly see planned orders for your cupboard



- Click on Orders>Manage Orders
- Planned: all planned orders for your cupboard
- Ordered: initial orders, transfers into cupboard, Damage Orders
- Sold: all cases transferred to troops or cupboards or donated (council entry)
- On Hand: equals ordered minus sold (rounded)
- Click on Show transactions in each box to quickly display transactions

You can also select the filters shown (All, Initial Orders, Planned, Restock, Transfer, Damaged) to see orders affecting your cupboard. If you choose transfer, you must indicate what transfers to view (Troop to Cupboard, Cupboard to Troop or Cupboard to Cupboard).

Once the orders you want to see are displayed you can sort by date, troop number or export to excel.

#### **Edit, Delete or Approve Planned Orders**



- Click on the ellipsis at the end of the row to make a selection to Edit , Delete or Approve Order.
- If you choose to approve order, confirm the approval by clicking the approve button on the pop-up. The order will be converted to a Cupboard to Troop (C2T) transfer and troop will receive email confirmation.

Are you sure you want to approve order 4?

Cancel Approve

• If you choose to edit the order the order will open. Edit the number of cases as needed and click save. Once the order has been saved, you can approve the order as above.

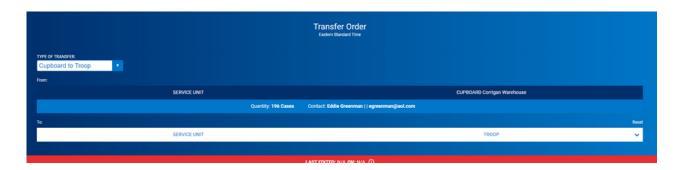
above.				
TYPE OF TRANSFER:				
Cupboard to Cupboard				
From:				
	SERVICE UNIT	CUPBOARD Corrigan W	arehouse Master Cupboard	
	Quantity: -318 Cases	Contact: Eddie Greenman     egreenman@aol.com		
	SERVICE UNIT	CUPBOARD Corrigan Warehouse		
	Quantity: 196 Cases	Contact: Eddie Greenman    egreenman@aol.com		
LAST EDITED: Anne Lauzier ON: September 13, 2023 🗿				
Clear Quantities			CASES	
Adventurefuls	\$8,640.00		120	
Toast-Yay	\$1,440.00		20	
Lemonades	\$1,080.00		15	
Trefoil	\$3,384.00		47	
Order Notes				
	Type here (250 Characters max)			
	M8X ticket number	M8X ticket number		
Save				
		Print Receipt		

If you choose to delete the order, the order will open. Scroll to the bottom and click delete order, confirm by clicking Delete Forever.

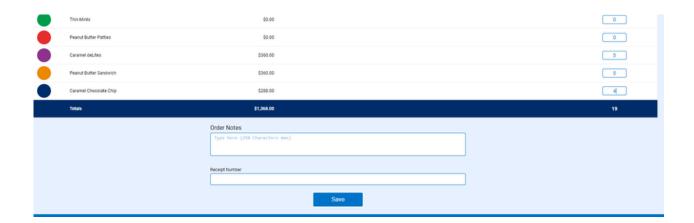
Delete Forever

#### Transfer Order

Cupboard managers can (based on council permissions) create cupboard to troop, troop to cupboard or cupboard to cupboard transfer orders.



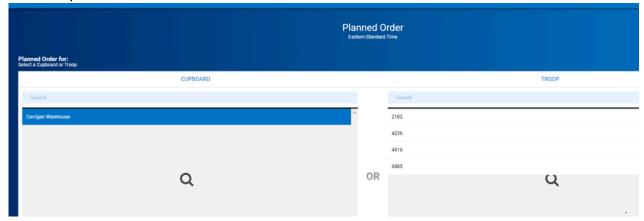
- Click on Orders>Transfer Order
- Select Type of Transfer (shown cupboard to troop)
- Your Cupboard will default in the from field
- Select a troop by clicking on the drop down arrow
- Click Apply
- Enter the transfer order in appropriate unit of measure as set by your council
- Enter any notes or receipt numbers as directed
- Click Save
- Inventory will immediately transfer to the troop and the troop will receive an email.



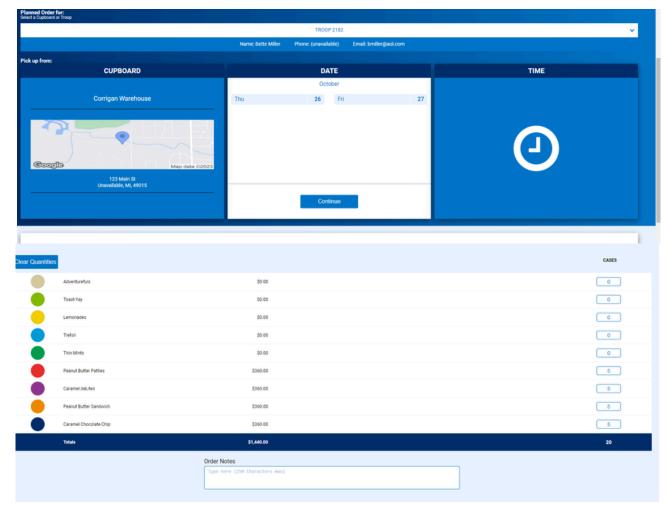
- To create a troop to Cupboard Order
- Select Troop to cupboard transfer
- Select troop in From Section your cupboard will default as To entity
- Enter cases by variety.
- · Click Save
- Troop will receive an email confirmation of transfer to the cupboard

#### **Planned Order**

Based on council permissions, cupboards may create a planned order for their cupboard or a troop.



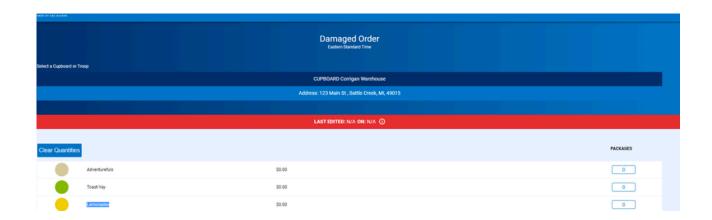
- Navigate to Orders>Planned Order
- Select Cupboard or Troop for order
- Select Cupboard, Date and Time
- Enter quantities by variety
- Click Save
- Cupboard Managers can immediately approve a troop planned order from this screen.
- Cupboard Planned Orders will require Council approval.



#### **Damage Order**

Based on council permissions, cupboards can enter a damage order. By creating a damage order, the cupboard inventory will be reduced and the total damages can be tracked for the council to claim at the end of each year.

- Navigate to Orders>Damage Order
- Your cupboard is the default
- Enter number of packages damaged
- Click Save

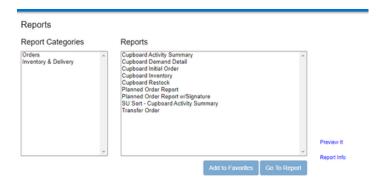


#### **Reports**

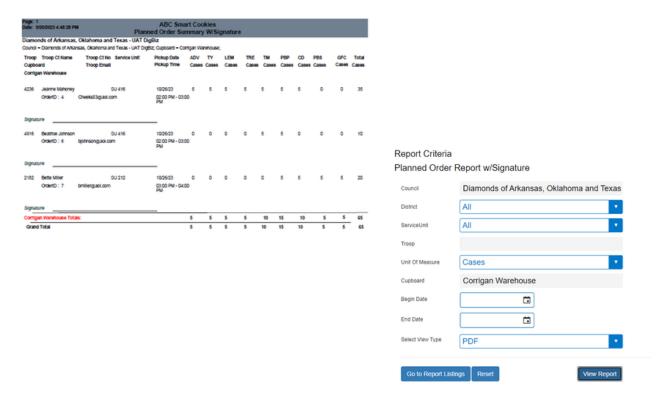
Cupboard users have access to both current year and archive reports based on council settings. Navigate to Reports>Archive and select year (prior 3 years) to access archived reports

#### **Current Reports**

- Navigate to Reports>Current
- Select Category
- Select Report
- Click Go to Report



- Enter criteria for report your council and cupboard will be auto-populated
- Recommended view for most reports PDF
- Click View Report



Follow council instructions on how to use reports provided in Smart Cookies